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## FAQ

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### REGISTRATION

#### How can I register?

You can register at [asicsbadmintonchamp.myraceonline.com](https://asicsbadmintonchamp.myraceonline.com)

#### What is the minimum age to participate in ASICS Badminton Championship 2017?

The following is minimum age to participate for each category:

A participant must be born in year 1972 or before to participate in Veteran's Doubles category.

A participant must be born in year 2001 or before to participate in Men's/Women's Single Open, Men's/Women's Doubles Open category.

A participant must be born from year 2004 to 1997 to participate in the Men's Singles/Doubles U21 category.

#### How can I make payment?

You can make payment by VISA/MasterCard/Amex through the online payment portal which you will be directed to after you've duly completed your registration.

#### Is GST included in the registration fees?

Yes.

#### Do I need to fill up the Indemnity form and seek parental/guardian consent if I'm below the age of 18?

Yes, participants below the age of 18 are required to seek parental/guardian consent before signing up for the event. They would be required to submit the signed Indemnity form

during the event day registration, failing which the Event Organiser reserves the right to refuse the entry of the participant.

You can download the Indemnity form at [asicsbadmintonchampionship.com](https://asicsbadmintonchampionship.com)

#### How will I know if my registration for ASICS Badminton Championship 2017 is successful?

Participants will receive a confirmation email upon successful registration.

Your unique Registration ID will be reflected on the top of the confirmation slip.

**Why have I not received my confirmation slip despite registering and making payment?**

There could be several reasons:

- The email has been blocked by your mail server and/ or treated as spam.
- Your registration was not successful.
- The email address you have entered at the point of registration was incorrect.

Please check your registration status via the Participants' login page here.

You may also retrieve your confirmation slip through the system.

**Do I get a refund if I choose not to participate after completing my registration?**

No. Registration fees are strictly non-refundable.

**Can I transfer my entry to someone else?**

No. All entries are strictly non-transferable.

All registered Players/Pairs' personal information such as medical condition are tagged to the particular entry and competing on behalf of the registered participant is not permitted. The Event Organiser reserves the right to disqualify the event entry and/or refuse Players/Pairs' entry into the competition.

**Can I make changes to my particulars after completing my registration?**

Yes. You may do so via the Participants' login page here.

Please note that you will not be able to change the following details:

Event Category

Email Address

Full Name

Date of Birth

Gender

Nationality

\*Any changes must be made before 29 September 2017, 2359HRS

**Can I change my event category after completing my registration?**

No.

**When is the closing date for registration?**

Registration closes on 29 September 2017, 2359HRS, or whenever slots are filled up, whichever earlier.

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## **EVENT DAY REGISTRATION**

**What do I need to produce for the Event Day Registration?**

A copy of your NRIC/Passport

A copy of your confirmation slip

Signed Indemnity form (For participants below the age of 18)

**What time do I have to register my attendance by on the event day?**

Players/Pairs are advised to register their attendance at least 45 minutes prior to their scheduled category timing. Any player/pair who fail to register by the starting time of their respective event category will be disqualified.

You can find out each categories' starting time right here.

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## EVENT DETAILS

**When will ASICS Badminton Championship 2017 be held?**

ASICS Badminton Championship 2017 will be held from 13 - 15th October 2017

**What time does the event start?**

11am – 8pm

**Where is the event held?**

The Qualifiers (13th – 14th October) will be held at Sports Affairs, Cheras.

The Finals (15th October) will be held at Sunway Velocity Mall, Main Atrium.

**Will there be baggage deposit service available?**

No. The Event Organiser will not be responsible for any loss or damaged items.

Participants are solely responsible for their personal possessions and athletic equipment during the Event and its related activities.

**How can I get to the event site?**

Sports Affairs

Address: Lot 44621, Jalan Perdana 1, Taman Segar Perdana, Batu 9 Cheras, Selangor, Malaysia

By Car: 3.0907564,101.7629835

Sunway Velocity Mall

Address: Lingkaran SV, Sunway Velocity, 55100 Kuala Lumpur, Malaysia

By Train: LRT - Ampang Line, Taman Maluri Station

KL MRT, Cochrane Station or Maluri Station

By Car: 3.1293145, 101.723785

**What time does each category begin?**

Stay tuned to our website for more information.

**What time do I report to my assigned court?**

Players/Pairs are advised to report at least 5 minutes prior to their scheduled match time. Scheduled matches can be called in to play up to 10 minutes earlier if the preceding matches end well ahead of schedule. Any player/pair who fails to report to the umpire at the specified court, the match will be declared a walkover after a 5-minute grace period (time start once umpire on court) and all points will be awarded to the opponent.